

# Warranty program



## C.C.S. Connectivity and Cabling System 20-30 years warranty solution

# Terms and conditions

### Article 1: Subject

QUBIX S.p.A. owner of CCS trademark, offers a 30/30/and 20 year -warranty on the performance of CCS connectivity and cabling systems respectively in Cat. 6, Cat.6A and Cat.5 Enhanced. The warranty involves directly the End-user (Buyer) and Qubix S.p.A..

Qubix covers completely the warranty on the performances on the applications to international standards ISO/IEC 11801, TIA/EIA-568-B2, EN 50173-1 of the installations exclusively realized by a CCS Accredited installer that uses connection hardware and cables from CCS Connectivity and Cabling system. The warranty covers only the replacement of the single product, including the installation. QUBIX S.p.A and CCS are not responsible for damages to other people or things for breakdown or misuse of CCS solutions. Qubix S.p.A. will be in charge of deciding if the warranty claim will be handled by Qubix technicians or by a technician nominated by Qubix.

### Article 2: Application conditions

The warranty is applied under the same conditions of the constructor's warranty: it covers the repair or replacement of the parts that have manufacturing defects (it doesn't cover wrong combination between components and cables).

Warranty won't be applied in the following cases:

I. Damaged products or products which have

suffered mechanical or electrical stress after the system's certification.

2. Tampered products due to negligence of the buyer or of other installers who are not CCS Accredited installer.
3. Normal usury
4. Opened products or products which have been fixed in repair service that are not authorized by Qubix.
5. Damaged due to a negligent installation or for products which have been exposed to untoward conditions (direct exposure to light beams, rainfall, damp, dust, contaminated fluids, corrosive gas, etc...)

### Article 3: Duration

The warranty is valid for the duration of 20/30 years (included the year-warranty provided by the constructor). The warranty accrues from the purchase date of the product, that is indicated on the invoice and expires 20/30 years after, in the same day. Unauthorized modifications of the system under warranty will render the warranty for the installation invalid. Any change to the original onstallation must be 100% tested and the results must be submitted to Qubix S.p.A., who will review all documentation and decide if the added/revised links can be included within the existing warranty.

### Article 4: Warranty application terms

Authorized CCS installer must send Qubix the enclosed 20/30 year warranty form duly filled in with the following attachments:

- I. Copy of all the purchase documents of CCS products.

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2. Copy of plans and designs which indicate the structured cabling project, cabinets position and the number of outlets.
3. The pictures of configured cabinets (digital format is also accepted)
4. Copy of all permanent link certifications (100%), test reports in data and pdf format. Test Instruments must be appropriate to the application, with accuracy level 3 at least. We suggest Fluke Networks instruments, provided they are well-functioning and calibrated according to constructor advices.
5. Qubix S.p.A. can inspect the system before issuing the warranty.
6. Qubix S.p.A. has the authority to approve or reject the warranty application in case of one or more of the requested conditions are not fulfilled.

### **Article 5: Warranty request validity**

Warranty request must be filled and signed by the CCS Accredited installer, who must have the following qualifications:

- he must have passed the CCS "Connectivity and Cabling System" trained course and he must own the CCS Accredited Installer Certificate for Connectivity and Cabling system prior the date of purchase of the products
- the warranty must be subscribed by the CCS Accredited installer within 6 months from the products' purchase date
- the installer must take part at least every 2 years to the technical/commercial training courses organized

by Qubix.

### **Article 6: Warranty claim in the warranty period**

Qubix S.p.A. will respond directly to the buyer in case of problems and replacement of the defective products by providing nominated installers or Qubix technicians. The End-user must fill in the Warranty claim form and send it to Qubix S.p.A.

## CCS Connectivity & Cabling System

is a trademark of Qubix S.p.A.

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